



## Welcome to the team!

We welcome our new salaried GP, Dr Handy to the team. She is currently covering Dr Newtons maternity leave and is available Tuesday, Wednesday & Thursday.

We also welcome our new physiotherapist, Johnny, who has joined the Primary Care Network physio team.

We wish Dr Probert well who is now on maternity leave and welcome Dr Parkinson who will be covering her absence.

## GP Registrars

Welcome to our latest GP registrar, Dr Anugom who is training with us until July 2023.

## Social Media!



Why not follow us on Instagram & Facebook to keep up to date with practice and community news.

## Instagram:

<https://www.instagram.com/yorkroadgrouppractice/?hl=en-gb>

## Facebook: [https://en-](https://en-gb.facebook.com/YorkRdGP)

[gb.facebook.com/YorkRdGP](https://en-gb.facebook.com/YorkRdGP)

## Patient Participation Group

Following the reintroduction of our patient participation group we have successfully elected both Chris as PPG Chairperson and Gordon as Vice Chair for the group.

Your experiences matter and we feel that as patients you can bring different ideas to the Practice to help form new services and improve our patient experience.

You can join by telephoning the practice and asking to speak with Steph, our Care Co-ordinator who will give you more details.



**COVID Spring Booster**

To be eligible for the booster you must be:  
aged 75 years and older  
18 years and older and immunosuppressed

★ Walk-in Clinics ★

Old Job Centre Unit, Port Arcades, Ellesmere Port

Thursday 20th April	8.00am - 7.00pm
Saturday 22nd April	9.00am - 3.00pm
Sunday 23rd April	10.00am - 2.00pm
Thursday 27th April	8.00am - 7.00pm
Friday 28th April	9.00am - 3.00pm
Thursday 4th May	8.00am - 7.00pm
Thursday 11th May	8.00am - 7.00pm
Saturday 13th May	9.00am - 3.00pm
Sunday 14th May	10.00am - 2.00pm
Thursday 18th May	8.00am - 7.00pm
Saturday 20th May	9.00am - 3.00pm
Sunday 21st May	10.00am - 2.00pm

Please note: Vaccine allocation may vary due to supply

Logos: Great Sutton Medical Centre, WHITBY HEALTH, NHS ELLESMERE PORT PRIMARY CARE NETWORK, YORK ROAD GROUP PRACTICE, CHICHESTER AND WIMBORNE DISTRICTS (CWD), Westminister Surgery Old Hall Surgery

## Change of Details

It is very important that you keep your address and phone details up to date with us. You can now change your details via a form on our website.

<https://www.yorkroadgrouppractice.co.uk/gp/change-of-details/>

## FRIENDS & FAMILY RESULTS

Your thoughts matter please take the time to complete the questionnaire if you are sent one.

Month	Extremely Likely	Likely	Neither Likely or Unlikely	Unlikely	Extremely Unlikely	Don't Know	Total
January	37	17	4	1	3	1	63
February	42	19	3	2	0	1	72
March	23	12	6	1	0	0	42

### Protected Learning Afternoons

The practice is closed from 1pm on the following dates:

- Wednesday 17<sup>th</sup> May
- Thursday 22<sup>nd</sup> June
- Tuesday 18<sup>th</sup> July

If you cannot wait until the practice re-opens, contact 1-1-1.

### Enhanced Access

You can now book appointments at the practice until 8pm on Tuesday & Wednesday evenings for the following:

- GP/ANP
- Nurse/HCA
- Clinical Pharmacist
- Occupational Therapist

### Don't leave yourself short- May Bank Holidays

This May don't forget the Practice is closed on the following three Mondays:

- 1<sup>st</sup> May
- 8<sup>th</sup> May
- 29<sup>th</sup> May

Please remember to order your prescriptions in plenty of time as they take 2-working days to process.

### Signposting

All our admin team are trained in signposting, when you telephone the practice the admin team will ask you for a brief description so they can signpost you to the right clinician, place or service.

## Use the Right Service



 <p><b>Self Care</b> Care for yourself at home</p> <p>Minor cuts &amp; grazes Minor bruises Minor sprains Coughs and colds</p>	 <p><b>Pharmacy</b> Local expert advice</p> <p>Minor illnesses Headaches Stomach upsets Bites &amp; stings</p>	 <p><b>NHS 111</b> Non-emergency help</p> <p>Feeling unwell? Unsure? Anxious? Need help?</p>	 <p><b>GP Advice</b> Out of hours: Call 111</p> <p>Persistent symptoms Chronic pain Long term conditions New prescriptions</p>	 <p><b>UTCs</b> Urgent Treatment Centres</p> <p>Breaks &amp; sprains X-rays Cuts &amp; grazes Fever &amp; rashes</p>	 <p><b>A&amp;E or 999</b> For emergencies only</p> <p>Choking Chest pain Blacking out Serious blood loss</p>
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