

YORK ROAD GROUP PRACTICE – NEWSLETTER – SUMMER 2022



Welcome to the team!

We welcome our new practice nurse Sharon to the team, she comes to us with a wealth of experience from her years working in other practices. She replaces Sasha who is now training to become an Advanced Nurse +Practitioner.

Angela is our new wellbeing co-ordinator (WBC). Contact our Admin team to book a telephone appointment

We wish Brian Jones our previous WBC well in his new role.

Suzanna has joined our team in a brand-new role to general practice as our Occupational Therapist. The Admin Team will be able to arrange an appointment with her if needed

GP Registrars

We also welcome Dr Kazeem & Dr Lindsay our new GP Registrars who will be working with us until February 2023.

Admin Team

We have 3 Admin team members retiring and one member has gone off to travel around the world. We wish them all well in their future plans.

Vacancies

Due to all the changes within our team we now Admin Posts available, plus a Care Co-ordinator position.

If you feel you have the right skills and qualifications to fill these roles please email your CV and details to cheshireccg.yorkroadgrouppractice@nhs.net

Social Media!



Why not follow us on Instagram & Facebook to keep up to date with practice and community news. *Instagram:*

<https://www.instagram.com/yorkroadgrouppractice/?hl=en-gb>

Facebook:

<https://en-gb.facebook.com/YorkRdGP>

Also coming to Twitter soon!

PLT Training Dates 2022

The practice is closed for training from 1pm on the following dates:-

- Wednesday 22nd June
- Thursday 14th July
- Tuesday 16th August

August bank holiday

The Practice will be closed on

Monday 29th August 2022

Please remember to order your repeat prescriptions in plenty of time as they take 2 working days to process

Patient Participation Group – Join Us!

We are looking for patients who would like to join our Patient Participation Group. A Patient Participation Group (PPG) is a group of people who are patients of the surgery and want to help it work as well as it can for patients, Doctors and staff.

Your experiences matter and you can bring different ideas to the Practice to help us treat patients better or to improve what we do in some way.

Please contact the Practice for more information.

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Signposting



Our whole admin team have completed sign-posting training and are able to direct patients to the best person to deal with your health condition or social problem.

When you contact the practice they will ask you for a brief description of your health condition and will then be able to signpost you to the best person who can help you with symptoms. This can be either:-

Advanced Nurse Practitioner for

Chronic disease or minor ailments

Practice Nurse – Long Term condition

reviews, smears and Immunisations

Health Care Assistant – health checks, or vaccinations

Extended Hours Service

Pharmacy service - Minor ailments

Physio service – sprains and strains

Social Prescriber – non-medical issues

Wellbeing co-ordinator – social issues

1-1-1 - for medical advice

Clinical Pharmacist – medication issues

Occupational Therapist – physical, mental health & learning difficulties

GP telephone call

GP face to face consultation

Dressing Clinic – for dressings and assessments, removal of stitches

Phlebotomy clinic – for blood tests

Following the successful delivery of the COVID-19 vaccinations One Ellesmere Port are currently working together again to provide the COVID-19 4th booster vaccinations. We hope to deliver the autumn vaccinations with the flu campaign

If you have not had your 1st, 2nd or 3rd vaccinations it isn't too late and these are still available. Please contact a member of the admin team to help with this

COVID-19 Safety measures

To keep patients, GPs & Staff safe there are safety measures in place.

- ❖ Don't turn up at the front door - Please telephone the practice first
- ❖ If you need an appointment you can ring the Practice and be booked for a telephone consultation.
- ❖ The Clinician will either deal with your problem on the telephone or book an appointment for you to come down to the Practice to be seen face to face.
- ❖ We are still maintaining social distancing within the practice to ensure patient and staff safety.
- ❖ Please don't turn up too early. We can have a maximum two patients at one time in each waiting area and one patient at a time are allowed into the reception area.
- ❖ Please let reception know you have arrived & you will be directed where to wait.
- ❖ All patients being seen in the practice must wear their own face covering or mask.



One Ellesmere Port PCN

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- ❖ All Staff are trained in infection control,
and we have a rota for the team to
clean throughout the day.
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Change of Details

It is very important that you keep your address and phone details up to date with us. You can now change your details via a form on our website.